



The Quality Policy:

Swiscot Textiles Limited T/A Linen Connect

The Quality Policy of Swiscot Textiles Limited is to determine, agree and conform to our customer needs and expectations, whilst fulfilling the requirements of BS EN ISO 9001:2015, statutory and regulatory requirements.

We recognise that to be competitive and maintain good economic performance, we must employ management systems that continually improve the quality of our services and increase the satisfaction of our customers, employees, shareholders, suppliers and society at large.

It is a key in the objectives of the company that the Quality Management System provides: -

- Confidence of our customers that their requirements for quality are being achieved in the delivered product.
- Confidence of our management and staff that the requirements for quality are being fulfilled and maintained, and that continual improvements take place.
- A framework for establishing and reviewing quality objectives.

We are conscious that the motivation of our employees is dependent on their training and understanding of the tasks they are expected to perform. It is part of our on-going training program that this policy is communicated and understood at all appropriate levels in the company.

This policy is displayed on the company website and is therefore available to all interested parties.

Yours Sincerely,

Vikas Shah
Group CEO

